#### Professional course in secretarial and administrative leadership

| Date                | Venues  | (\$)Fees | Book your seat |
|---------------------|---------|----------|----------------|
| 07 Dec -11 Dec 2025 | Jakarta | 3499     | Register Now   |

### **Course Overview**

In this course you will learn the essential tools and techniques in Administrative Secretarial and Office management that will make you successful and develop your confidence and ability to deal with a wide range of challenging situations.

# **Course Objective**

- · Identify the qualities that make a Personal Assistant successful
- Improve your efficiency in your daily tasks
- Take on increased responsibility within your team
- Communicate with managers and colleagues more assertively
- · Deal positively with difficult situations

#### Who Should Attend?

Administrative Secretarial and Office management, executives secretaries and office professionals who want to develop their professional skills to manage their responsibilities more effectively.

#### **Course Outline**

- Understand the Role and Qualities of a Good Personal Assistant
- Build a Successful Partnership with your Boss
- Improve your Time Organization and Efficiency
- . Handling Difficult Situations Confidently
- Taking Control and Increased Responsibility

## Training Methodology

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- · Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation

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